



The Crescent Primary School Parent/Carer's Survey 2018 The Results

This document presents the results of our annual Parent/Carer's Survey. The Survey was carried out in October 2018. We had 234 responses representing the parent and carer's views relating to over 320 pupils. This is a 143% increase on the previous survey. This Survey will help to shape the ongoing development of the school. Thank you to all parents/carers who completed our Survey.

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Comment from a parent/carer in this year's Parents & Carer's Survey.

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5. How the school and governing body is acting upon the results of the 2018 Survey

A fantastic school! My child comes home talking about his learning every day. He loved the new topic launch days! The teachers work very hard here and the children are safe, happy and enjoy their learning! What more could you want?!

Comment from a parent/carer in this year's Parents & Carer's Survey.

Lovely caring environment that encourages education and development in a well organized environment. So impressed with the standard of teachers and how much they genuinely care about the pupils.

Comment from a parent/carer in this year's Parents & Carer's Survey.

1. Highlights

It's positive to see increases in the percentage of parents and carers in agreement across 17 out of 20 survey questions. We are pleased that 97.9% of parents and carers would recommend this school to other parents.

Highest four positive results

	Total % in agreement	Total % who disagree
My child is happy at this school	99.1%	0.9%
My child feels safe at this school	98.3%	0.9%
My child is well looked after at this school	97.9%	1.7%
My child is taught well at this school	97.9%	1.7%

Lowest four positive results

	Total % in agreement	Total % who disagree
I am aware of the Governing Body section of the website	59.4%	27.4%
The school deals effectively with bullying	60.7%	6%
I am aware of the Governing Body newsletter, Satellite	62.4%	27.8%
I am aware of the work of the Governing Body	67.9%	21.8%

2. Overall Survey Results

234 Parent and Carer's representing at least 326 pupils responded to the survey. At the time of the survey 595 pupils were registered at the school. A response rate of 54.7% was achieved, increased from 25% in 2017.

Questions about your child

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total % in agreement	% +/- from 2017	Total % who disagree
My child is happy at this school	60.6%	38.5%	0.9%	0%	0%	99.1%	+3.1%	0.9%
My child feels safe at this school	66.7%	31.6%	0.9%	0%	0.8%	98.3%	+1.3%	0.9%
My child makes good progress at this school	56.8%	38.5%	2.6%	0.4%	1.7%	95.3%	+3.3%	3.0%
My child is well looked after at this school	60.3%	37.6%	1.3%	0.4%	0.4%	97.9%	+2.9%	1.7%
My child is taught well at	59.9%	38.0%	1.3%	0.4%	0.4%	97.9%	+6.9%	1.7%

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total % in agreement	% +/- from 2017	Total % who disagree
this school								

Questions about the school

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total % in agreement	% +/- from 2017	Total % who disagree
The school provides valuable information about my child's progress	36.3%	54.7%	4.7%	0.9%	3.4%	91%	+7%	5.6%
The school makes sure its pupils are well behaved	44.0%	50.9%	1.7%	0%	3.4%	94.9%	+4.9%	1.7%
The school deals effectively with bullying	25.2%	35.5%	5.6%	0.4%	33.3%	60.7%	+1.7%	6.0%
The school is well led and managed	47.4%	45.7%	2.1%	0.9%	3.9%	93.2%	+8.2%	3.0%
The school responds well to any concerns I raise	37.6%	45.7%	6.8%	0.9%	9%	83.3%	+4.1%	7.7%
The school communicates with me effectively about school events and activities	44.9%	45.3%	6.8%	3.0%	0%	90.2%	-2.8%	9.8%
The school provides a good range of trips and activities	48.3%	45.7%	1.7%	0.4%	3.9%	94.0%	-1%	2.1%
The school is welcoming and there are opportunities to get involved	51.3%	43.2%	3.0%	1.7%	0.8%	94.4%	+0.4%	4.7%
The school provides good Physical Education provision	49.6%	42.7%	3.0%	0.9%	3.8%	92.3%	+1.3%	3.9%
The school provides good Music provision	47.0%	35.0%	2.6%	0.9%	14.5%	82.1%	-1.9%	3.4%

Questions about the Governing Body

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	Total % in agreement	% +/- from 2017	Total % who disagree
I am aware of the Governing Body	25.2%	58.1%	9.4%	1.3%	6.0%	83.3%	+4.3%	10.7%
I am aware of the work of the Governing Body	19.2%	48.7%	19.7%	2.1%	10.3%	67.9%	+15.9%	21.8%
I am aware of the Governing Body newsletter, Satellite	18.8%	43.6%	23.1%	4.7%	9.8%	62.4%	+1.4%	27.8%
I am aware of the Governing Body section of the website	21.4%	38.0%	23.5%	3.8%	13.3%	59.4%	+10.4%	13.2%

I would recommend this school to other parents

Yes	+/- in % from 2017	No	+/- in % from 2017
97.9%	+3.9%	2.1%	-3.9%

3. Your comments

We received over 50 comments. With at least 30 of them providing positive feedback and 20 highlighting areas for development. These areas for development have been group together into themes below:

Area for Development	School Response	Additional Governor Comments
Communication regarding adequate notice of events, consistent use of communication methods.	Thank you for your comments. We always share calendar dates with parents and carers in advance. The key dates for the academic year 2018-2019 were shared in the first edition of COMET on 7 th September. Our calendar of events for the year is also available on the school website and school app. We send reminders through our school app and	Governors will review and monitor the quality of communication with parents.

Area for Development	School Response	Additional Governor Comments
	<p>twitter account.</p> <p>The school will review its uses of the school app and twitter to ensure that it is consistent.</p>	
Response to queries or concerns by the school office	Thank you for your comments. The school has reviewed how we deal with parent's queries and concerns with all administrative staff.	We expect this to be picked up by the above review.
More opportunities for parents to come in to school	Thank you for your comments. We are always looking for new opportunities to invite parents in to school. In our newly designed curriculum, we have planned in an opportunity each term for children to share their learning with their parents. We will continue to plan further opportunities this year.	We are supportive of any initiative to encourage parental involvement I their children's education.
Concerns about the size of the school	Thank you for your comments. As of next September, we will be a three-form primary school. We have restructured our staffing in response to this to include an Assistant Head for KS2 and an Assistant Head for KS1. Each year group also has a Year Group Leader. We are constantly reviewing all aspects of school life to ensure that the growing size of the school does not impact on the quality of provision.	We will ensure that accommodation and the staffing and management structures continue to match the needs of the school.
Concerns about provision and staffing at lunchtime	Thank you for your comments. Provision at lunchtime has been reviewed to create activity zones for the children to play in. The comments shared in the parent survey have been shared with all lunchtime staff. The lunchtime staff meet with Mr Wartnaby on a regular basis and training is planned throughout the school year.	Concerns noted. This is an operational matter for the school.

Area for Development	School Response	Additional Governor Comments
Consistent use of behaviour policy	Thank you for your comments in this area. The school will re-share the key aspects of the behaviour policy with all staff, pupils and parents to ensure consistent use and application of the policy.	We will monitor the implementation of the policy. The policy is due for review February 2019 and we will consider whether the monitoring highlights any need for revision.

4. How the school and governing body has acted upon the results of the 2017 Survey

These were the four areas we focused on improving since the 2017. We've increased the % in agreement in all areas proving we have used the results and acted upon them. However we can do more in these areas as three of them are still in our lowest positive results.

	Total % in agreement	+/- in % from 2017	Total % who disagree	+/- in % from 2017
I am aware of the Governing Body newsletter, Satellite	61%	+1.4%	32%	-4.2%
The school deals effectively with bullying	59%	+1.7%	8%	-2.0%
I am aware of the work of the Governing Body	52%	+15.9%	40%	-18.2%
I am aware of the Governing Body section of the website	49%	+10.4%	40%	-12.6%

5. How the school and governing body is acting upon the results of the 2018 Survey

These are areas which we look to improve on following the survey.

Action required	How we plan to make the improvements required
Increase awareness of the Governing Body section of the website, the satellite newsletter and the work of the governing body to increase the positive responses from 60%-70%.	Although we have seen a significant increase from 2017 to 2018, there is more we can do in this area. We will review the website content and continue to publish Satellite.
Raise awareness of how the school deals effectively with bullying to reduce the number of unknown responses currently at 33%.	We will review the anti-bullying policy and consider communication with parents as part of that review.
Improve how the school communicates with parents and carers effectively about school events and activities to reduce the number of negative responses from 9.8%	As noted in section 3, Governors will review and monitor the quality of communication with parents.
Improve how the school responds to any concerns parents and carers raise to reduce the number of negative responses from 7.7%	This will be covered as part of the review of communication with parents.